

## LIMITED WARRANTY STATEMENT

### For A4 Series PV Connector

Effective January 1<sup>th</sup> 2022

Subject to the exclusions contained below, NIU-Power Suzhou Corporation . (“NIU”) warrants to the customer (the distributors and end users) that the A4 connectors and it’s derivative products (A4-A4 jumpers, cable harness with A4 connectors) shall be free from defects in materials and workman ship that have an effect on module functionality under normal application, installation, use and service conditions as specified in NIU’s standard product documentation.

The warranty covers any manufacturing defects or defects in materials from the invoicing date and where such products are used under normal operating and maintenance conditions for a period of 24 months for all products. Except for the warranty of the technical characteristics and specifications of the product pursuant to the commercial documentation of NIU, NIU does not warrant any performance or result of the product in connection or combination with other products or when installed or fixed on a panel or when being part of a system. To invoke the provisions of the warranty, the customer must notify NIU, in writing and within the above stated warranty period, of the defects allegedly found in the products and provide proof thereof. The customer must facilitate the assessment of these defects. The customer shall not, without the prior written consent of NIU, carry out any repair or removal himself or arrange for doing so by a third party.

Under the terms of warranty NIU may, at its sole discretion, choose whether to supply new products (of the same type if still available), repair or replace the products, ex works, all the products covered by the warranty and found to be defective by NIU. NIU shall not be liable to pay any compensation for any reason whatsoever and in particular for any loss or damage of any kind (physical, material or financial loss in relation to the [allegedly] defective products, loss of business, loss of revenue or loss of reputation, etc.) Repairs or replacements made under the terms of warranty shall not extend the warranty period. Parts replaced during the warranty period shall be returned to NIU and shall become property of NIU. NIU excludes all liability for and the warranty shall not cover any defects (and any damage whatsoever arising therefrom) resulting from

- any assembly or installation or use of the products that does not comply with NIU’s instructions or specifications (documentation, operating and assembly instructions, special recommendations, etc.) or professional standards,
  - abnormal use of the products, defective or unsuitable maintenance, negligence or any use other than the use for which the products were intended,
  - materials supplied (or design imposed) by the customer, or from servicing or maintenance performed on the products by third parties not expressly authorized by NIU,
  - acts of God or force majeure as well as defects and consequences thereof resulting from normal wear and tear of the Product,
  - a non-NIU product being used, assembled with or integrated into a NIU product (unless so expressly agreed by NIU).
- NIU does not accept any liability from any such combination. NIU shall not be liable for any warranty other than listed above.

### NIU Power Suzhou Corporation

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